

VOCA fresh

Instruction Manual



TC-X

Tankless, instant hot and filtered water tap

IMPORTANT!

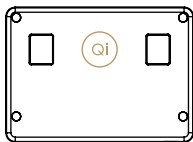
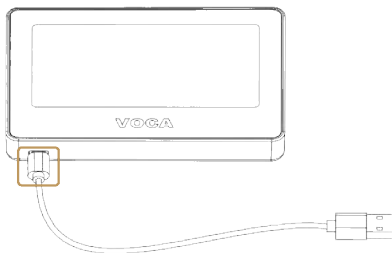


Please read all instructions carefully
before using the appliance!

1. This appliance is not intended for people with physical, sensory or mental disabilities. Children or people with special needs should be supervised at all times while operating it, to ensure their own safety and avoid injuries.
2. The appliance is intended for households and similar applications (e.g. staff kitchen areas in shops/offices/etc, rural properties, for clients in hotels/motels/etc, bed and breakfast).
3. Please pay particular attention immediately after using the appliance/water tap (especially with higher temperatures settings) as residual heat may be present for some time after use.
4. To ensure its functionality and safety, please do not alter the product in any way and only use it for its intended purposes.
5. To ensure the correct functioning and longevity of the appliance, please clean it regularly. Do not use any abrasive materials and only use substances fit for human consumption.
6. If the power cord is damaged, please seek qualified professional help to fix/replace it to avoid any danger.
7. Please ensure to remove the power supply before proceeding with any sort of maintenance.
8. Please make sure to install the appliance vertically as instructed and in a safe place, away from water or rain. Excessive humidity or direct sunlight may affect the normal operation and longevity of the appliance.
9. In order to ensure maximum efficiency, it may take up to 3-5 seconds before a temperature above 80° can be reached.
10. If the water temperature is set more than 3° below the Original Water temperature, no water will be released.
11. The warning codes described under section 19 of this manual only describe an operational issue, not the Main Unit's failure. Unless the issue is constantly persistent, it should not constitute a wider concern.
12. For up-to-date information and additional tips on how to properly use and maintain the appliance, please visit our website and social media pages.
13. Please read the filter's literature carefully to ensure appropriate use and installation of the product.

Important!

Please fully charge the device prior first use (until the icon  disappears)



Wireless charging area



Wireless charging icon

To charge wirelessly, please center the icon on the charging pad (not supplied).

The device cannot be charged wirelessly and through the USB port at the same time!

Important!

As wireless charging can cause the device to heat up considerably, we recommend to only use it as an emergency/backup option.

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01 What's included


Stainless Steel Touch Controlled Faucet	1x
R2 Wireless Touch Controller	1x
Main Unit	1x
USB Charging Cable	1x
Alcohol Sanitising Wipe	1x
R2 Wall Mount, R2 Stand	2x

02 Low Battery Indicator

When the battery is low, the icon  will appear on the screen.



02-1 Charging The Device

Plug the USB cable and connect the R2 Wireless Touch Controller to a USB charger or place the device on a compatible wireless charging pad. The icon  will start flashing. Once fully charged, the icon will disappear.

02-2 Sleep/Wake-up

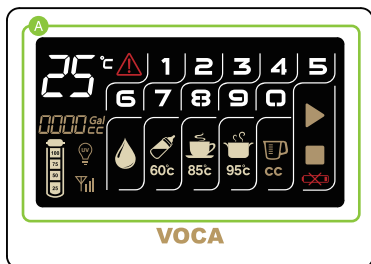
The device will automatically go into sleep mode after an inactivity of 10 seconds. To wake it up again, simply tap the display.

Note: the device may wake up in the event of surrounding noise or vibrations.

03 Wireless Touch Controller Appearance

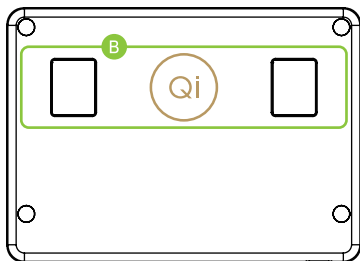
Front
View

- A** Wireless Touch Panel



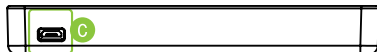
Rear
View

- B** Stand or wall mount holes / Wireless charging area

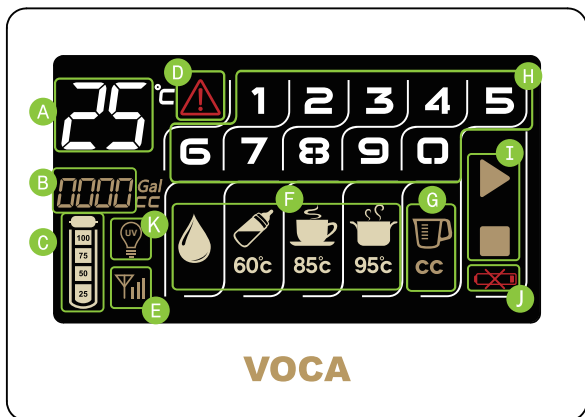


Bottom
View

- C** USB charging port



04 Touch Display Overview





- | | | | |
|---|--------------------|---|-------------------|
| A | Temperature °C | G | Quantity Setting |
| B | Quantity | H | Input Number Keys |
| C | Filter Usage | I | Start/Stop Keys |
| D | Error Warning | J | Battery/Charging |
| E | Wireless reception | K | UV indicator |
| F | Shortcuts | | |

Note: when in standby, the given °C shows the original water temperature.

05 Touch Faucet - Controls Instructions

The touch-enabled faucet is equipped with 3 illuminated pre-set touch buttons. The built-in LED light ensures visibility over the water level in low-light environment.

To operate it: press a button once to start the water flow and press it again to stop. The **Hot Water** button  has an added safety feature: press it once (the icon  will start to flash), then press it again to start the water flow. While flashing, the auto-safety mode will reset itself after 5 seconds.



Hot Water
between 90-95°C



Warm Water
between 55-60°C



Original Water

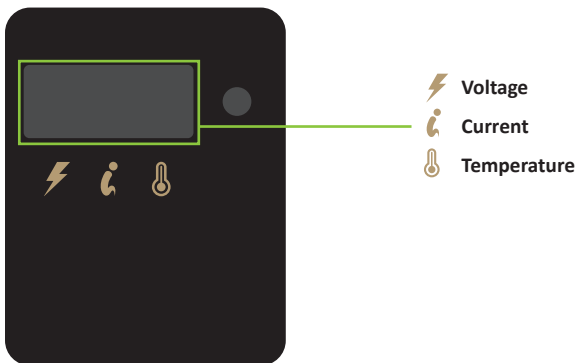
05-1 Touch Faucet - Auto-stop Function

Touch and hold any button for 2 seconds: the icon will flash and the flow will stop automatically after **200cc**.

Touch once (less than 2 seconds): the icon remains on and the flow will stop automatically after **2000cc** (safety feature).

Note: 1cc = 1ml | 100cc = 10cl | 1000cc = 1lt

06 Main Unit Display







This product heats and supplies filtered water. It does not have a boiling function and the incoming filtered water should meet the drinking water quality standards set by the local environmental protection department.

07 Installation And Calibration Process

Note: water will be released during the calibration process.

After plugging in the power supply for the first time, you can choose between two options to calibrate the Main Unit:

- (1) **Touch Faucet** - Touch all three buttons    at the same time for 2 seconds. After the long beep, press the **Warm Water** button  to start the calibration process.
- (2) **R2 Wireless Touch Controller** - Press the **R2** key *eight times* to start the calibration process.

A long fading beep indicates that the calibration was successful!

Note: If you hear 3 short beeps the calibration has failed. Please follow the troubleshooting guide or contact your supplier.

08

08 Selecting The Right Faucet

The system recognises different kind of faucets. The R2 Wireless Touch Controller needs to be linked with the correct faucet. Please follow the instruction below to select the right one.



On the R2 Wireless Touch Controller press **12** for *four* times, then select your faucet:






- 1** Standard Faucet
- 2** Touch Faucet

08-1 Pairing The R2 Wireless Touch Controller

If the R2 Wireless Touch Controller cannot be operated, please follow the instructions below to pair it with the Main Unit.

STEP 1 (Activate the pairing mode)

(1) With the Touch Faucet:


Touch all 3 button    until you hear the long beep. Touch the **Original Water** button  *once*, then the **Warm Water** button  *once*.
Go to STEP2.

(2) With the Standard

Faucet: Unplug the Main Unit for at least 10 seconds, then plug it back in. You'll hear a long beep.


STEP 2 **Note:** STEP1-2 need to be completed within 10 seconds!



On the R2 Wireless Touch Controller, press **67** for *four* times, then press any number between **01~70**. Press  to confirm.








STEP 3



You can now set the signal booster function. On the R2 Wireless Touch Controller press **4** for *eight* times. Then select **2** and press  until you hear the long beep to confirm.

09 Setting Up Filter Monitoring

(1) Using the Touch Faucet

Once the filter element has been used for 2 years or it reached 80% of the set gallons, the icon  on the Touch Faucet will light up as a reminder that the filter needs to be replaced soon. After installing a new filter, press all three buttons    for 2 seconds until you hear a long beep. Press the **Original Water** button  *twice*, then the **Warm Water** button  *once*. The filter indicator  will disappear, confirming that the setting is complete.

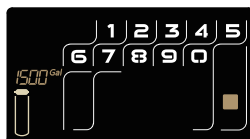
(2) Using the R2 Wireless Touch Controller

STEP 1



While on standby, press the **2** key *eight* times.

STEP 2




Enter the life expectancy in gallons (eg 1500), then press the  key.

STEP 3



After a long beep, the main screen will appear. Setting is complete.

Note: the system uses gallons to measure the filter longevity.
1 gallon = 3.7854 litres. Please check the filter's specifications to ensure you set the correct filter life expectancy.

When the water consumption reaches the set amount or after the 2-year service has passed, the R2 Wireless Touch Controller will display the icon  as a reminder that the filter needs to be replaced. Please follow the instructions STEP1-STEP3 to reset the filter monitoring.

Note: where available, the Touch Faucet red filter indicator will also appear when required.

09-1 Cancelling Filter Monitoring

By following the above STEP1-STEP3, enter the filter's life expectancy as 0.

09-2 Filter Element Monitoring Icon

If the Filter Monitoring has not been set or the value was set as 0, the below icon will not be shown. The filter element's minimum setting is 100 gallons.



Filter Element
Icon



The filter element has full capacity **100%**.



Capacity is **75%**, already consumed 25%.



Capacity is **50%**, already consumed 50%.








Capacity is **25%**, already consumed 75%.



The filter has been fully consumed or a period of 2 years has been reached.

10 Checking The Status Of The Filter Element

While not operating, touch all three buttons    on the Touch Faucet for 2 seconds until you hear a long beep. Press the **Original Water** button  *three times*, then the **Warm Water** button  *once*. Water will be released while the Main Unit's display will show the following data in sequence:

Note: This function can only be started while on standby.



Used gallons (eg 170)



Tot set gallons (eg 800)



Used time (eg 18 months)

11 Replacing The Filter Element

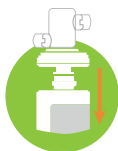
After a new filter element is installed, we recommend to run original temperature water for about 3-5 minutes to rinse the filter. You can use the safety discharge valve (if installed) or set up a 9999cc quantity through the R2 Wireless Touch Controller.

STEP 1



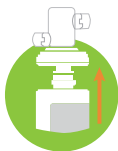
Rotate
clockwise
to unlock

STEP 2



Pull down
to remove

STEP 3



Push up
to replace

STEP 4



Rotate
anti-clockwise
to lock

12 Quick Memory Programme Setting

The system offers 10 programmable settings for convenience.

STEP 1



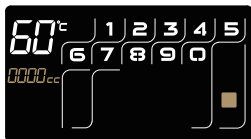
Press and hold any number between **1 ~ 0** until you hear a long beep.

STEP 2



Set the temperature (eg 60°): press **60** and **■** to confirm.

STEP 3



Set the quantity (eg 250cc): press **250** and **■** to confirm.

STEP 4



After a long beep, the main screen will appear. The setting is complete.

Note 1 : To use a saved quick programme, select the number you chose between **1 ~ 0** then press **■**. Finally press **▶** to start the water release.

Note 2 : If no quantity is set, as a safety measure it will automatically stop once it reaches 2000cc.

13 Pre-programmed Shortcut Keys

The system has four build-in shortcut keys. To use one of them, simply press one of the icons, then press **■** and finally **▶** to start the water release.



Original
Water



Milk
(60°)



Hot Drink
(85°)




Cooking
(95°)

You can adjust the Milk  setting according to your needs:

STEP 1



Press and hold the Shortcut  until you hear the beep.

STEP 3



Set the new temp. (eg 65°):
press **65** and **■** to confirm.

STEP 2



You'll enter the set up screen.

STEP 4



After a long beep, the main screen will appear. The setting is complete.

14 Setting The Desired cc Quantity

If no quantity is set, as a safety measure the water release will automatically stop once it reaches 2000cc.

STEP 1



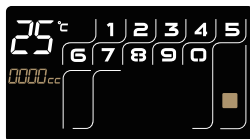
Press a shortcut key or enter the desired temperature.


STEP 2



Press the  icon.

STEP 3



Enter the cc quantity (eg 250cc): press **250** and  to confirm.

STEP 4



Press  to start the water release.

STEP 5



The display **0249cc** will start a countdown until finished.

14-1 Operating With No Set cc Quantity

When the quantity is set to 0000cc:

STEP 1



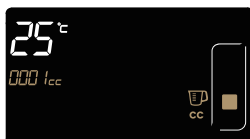
If no quantity is set, press  directly.


STEP 2




Press  to start the water release.

STEP 3



The display **000 lcc** will count the cc until it is stopped with  or when it reaches 2000cc.

15 UV Element (Optional)


When the optional UV Element is installed and the icon  appears on the R2 Wireless Touch Controller, the UV Element is not working properly. Please seek assistance.

In combination with the Touch Faucet, in the above event a blue light will signal the abnormality.



UV Icon

16 Wireless Reception Icon

When the water is flowing, the wireless antenna icon will appear. If the reception is good, a full three line icon  will appear. The lines will decrease depending on signal intensity.



17 Checking The Water Pressure

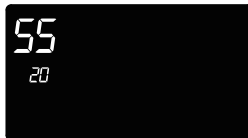
Note: the faucet will release water during this process.

STEP 1



Press **54** for *four* times.

STEP 2



The bigger number **55** shows the pressure PSI while on standby. The smaller number **20** shows the pressure PSI while water is being released.

18 Changing The Keys Sound

STEP 1



Press **5** for *eight* times.

STEP 3



After the long beep, the main screen will appear. The new setting is saved.

STEP 2



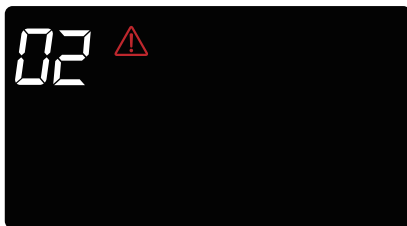
Select one of the options below and then press **■** :

1. Factory Setting
2. Short Tone

19 Warning Codes (R2 Wireless Touch Controller)

If one of the following warning codes appears on the R2 Wireless Touch Controller, the Main Unit will immediately interrupt the water supply. Wait until the issue is resolved before using it again.

Note: after the below warning code is given, the main screen will reappear after 2 seconds. If the issue persists, please contact support.



02	Voltage Drop	The voltage drop is too high, possibly because too many appliances are being used at the same time.
03	No Water	No water is reaching the Main Unit. Please check the water supply.
04	Gasification	The water pressure drops too quickly or the water intake is insufficient.
05	Excessive Water Pressure (when in use)	The solenoid valve may be blocked or is not working properly.
08	Power Overload	Occurs when the power supply is unusual.
10	Excessive Water Pressure (when not in use)	The water pressure is excessively high.

Note: if any other error code is displayed, please contact support.

Product Information



Main Unit

Size (mm)	W234 x D52 x H382
Water Inlet Pressure	1.5-3 kg
Heating Mode	Magnetic Heating
Weight	3 kg
Output tolerance	± 10%
Wireless Frequency	2.4 GHz
Input Voltage	AC220V 12-15A
Standby consumption	2W

R2 Wireless Touch Controller



Size (mm)	W128 x D16.5 x H92
Power Supply	NiMH rechargeable battery eneloop AAA X2 BK-4MCCE
Consumption	50mA
Sleep Time	30/s
Sleep Power	150UA
Wireless Frequency	2.4 GHz
Transmission reach	3M
Touch Mode	Capacitive Touch

Touch Faucet



Over Counter height	240mm
Material	SUS304 Stainless Steel
Weight	320g
Outlet Pipe Ø	3mm
Installation Hole Ø	11-13mm
Touch Mode	Capacitive Touch
Light Function	White LED

Standard Faucet



Over Counter height	240mm
Material	Inner: PTFE Outer: Stainless Steel
Weight	380g
Outlet Pipe Ø	3mm
Installation Hole Ø	11-13mm

Warranty Disclaimer (UK/EU Territory)

Alenic Ltd is the official distributor for the VOCA TC-X within the UK and EU Territory. If you require support please follow the instructions outlined on the official website.

Limited Warranty: Alenic Ltd hereby warrants that the VOCA TC-X is free from defects in parts, materials and workmanship for a period of two (2) years from the date of purchase, when purchased from us directly or an approved vendor / partner. Should any repairs or servicing under this warranty be required by you during the limited warranty term, please contact the Customer Support Team at www.vocafresh.com for instructions on how to pack and ship your VOCA TC-X back to Alenic Ltd.

Do not send any parts of the VOCA TC-X or the Voca TC-X itself to Alenic Ltd without obtaining a Return Merchandise Authorisation (RMA) number and/or instructions.

All costs for shipping any parts of VOCA TC-X or the VOCA TC-X itself to Alenic Ltd will be paid for by the Customer. All costs for return shipment of Customer products from Alenic Ltd to the same address the Customer's product came from will be paid for by Alenic Ltd. Alenic Ltd require products to be returned before a replacement product may be issued.

This warranty is VOID if: a) the Product Safety instructions for proper usage of the Products are not followed; b) accidental damage occurred caused by the user or user's home environment; or c) if VOCA TC-X has been tampered with.

Correct Disposal Of The Product



Waste Electrical & Electronic Equipment

This marking indicates that the product should not be disposed with other household wastes at the end of its working life.



To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product or their local government office for details of where and how they can take this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

Notes

VOCA fresh

Contact Us

If you'd like to contact our Customer Care or Support team, please visit our website for our most up to date contact information and procedures:



www.vocafresh.com



For support please visit:



www.vocafresh.com

LIVTEC

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